

## CASE STUDY

# Redwood Supercharges Amazon Returns with Miller Supply Inc. and LK Packaging

MARKET: PLASTICS PACKAGING AND CONTAINER MANUFACTURING

**Commerce, CA – June 2025 --** LK® Packaging, has been a trusted provider of stock and custom packaging solutions for over 50 years. Miller Supply, a UPS-preferred vendor, tapped LK® Packaging known for its films, bags, and containers for the food, medical, and industrial sectors—to deliver Amazon-approved return bags as part of a nationwide solution. Partnering with Redwood Logistics and Infios, LK® helped build a scalable, tech-enabled fulfillment program supporting UPS Store locations across the U.S.

## THE COMMITMENT

Miller Supply is committed to fast, reliable service for the Amazon Returns Program at UPS Store locations nationwide. To meet high delivery standards, they partnered with trusted provider LK® Packaging for quality return bags and turned to Redwood Logistics to power real-time visibility and automation through RedwoodConnect and Infios TMS. **Together, this partnership delivers a seamless, scalable solution—ensuring speed, accuracy, and customer satisfaction at every step.**

## THE CHALLENGES

- On-demand fulfillment of Amazon-accepted packaging, at scale
- Lack of digital integration among partners
- Same Day shipping requirements
- Need for real-time tracking
- Digital bridge construction

## THE SOLUTION

As a trusted supplier of Amazon-approved return bags, LK® Packaging leveraged its unique position to deliver more than just manufacturing. Acting as a high-speed third-party fulfillment partner for the Amazon Returns Program, LK® provided comprehensive risk management support to Miller Supply, efficiently servicing UPS Store locations across the country.

## THE RESULTS

**Fast, reliable**  
delivery

**Reduced**  
transportation costs

**Immediate and ongoing**  
shipment visibility

**Improved service**  
to UPS Store locations

## KEY TOOLS

Infios TMS

RedwoodConnect

“Logistics without risk management is like sailing without a compass, reaching your desired destination is unlikely---Redwood is our compass. With RedwoodConnect, we’ve achieved seamless, end-to-end fulfillment with full visibility and traceability from the moment an order is placed with Miller Supply to the moment of delivery to UPS Stores”

— Kelley Brown, LK Packaging Logistics Manager